



# **Operational Review**

## **2009**

## **Operational Review Forward**

This review of the operations of the Akron City Health Department has several purposes. Among them are the following:

1. To engage the workforce of the Akron Health Department in a self-examination of what they do as a department and why they do it.
2. To inform members of the Akron Health Commission, the City of Akron Administration, the Akron City Council, and the broader community of the services of the Akron Health Department.
3. To specifically inform the current dialogue concerning the feasibility of the consolidation of the Akron Health Department and the Summit County General Health District and, if a determination is made to consolidate, to inform that transition.

This review process was initiated on April 1, 2009. This report was completed and distributed on June 30, 2009. The report will be revisited on an annual schedule and updated redistributed annually.



# Akron City Health Department

## Operational Review—Contents

<b>Context</b>	<b>Page 5</b>
Core Values	
Mission	
Best Practice	
The Public Health System	
Education the Public Health System Workforce	
Collaboration with the Barberton Health District and the Summit County General Health District	
Collaboration beyond the borders of Summit County	
Intra-Governmental Cooperation	
Implementation and Enforcement	
Access to Health Care	
the Practice of Public Health	
<b>Public Health and the Law</b>	<b>Page 10</b>
City of Akron Charter	
The Akron Municipal Code	
The Ohio Administrative Code	
The Ohio Revised Code	
<b>Population Served</b>	<b>Page 12</b>
Defining Community	
Population Health	
Race, Ethnicity, Age, and Gender and Public Health	
Disparities in Health	
The Social Environment and Public Health	
Educational Attainment and Health	
Employment Status and Public Health	
Income, Poverty, and Health	
The Physical Environment and Public Health	
Safe Housing, Yards, and Neighborhoods and Public Health	
Safe Schools and Public Health	
Safe Food and Public Health	
Clean Air and Public Health	
<b>Ten Essential Public Health Services</b>	<b>Page 15</b>
Public Health Performance Standards and the Voluntary Health Department Accreditation process	
<b>Organization Chart</b>	<b>Page 17</b>
<b>Service Summary Reports</b>	<b>Page 19</b>
Air Quality Education	21
Air Quality Monitoring	22
Air Quality Permitting and Compliance	23
Birth and Death records	24
Bureau for Children with Multiple Handicaps/Help-Me-Grow	25
Children & Adolescent Physical Activity	26
Communicable Disease Control	27
Communicable Disease Surveillance	28
Community Health Assessment	29
Dangerous Animal Permits	30
Disease Outbreak Investigation	31



Drug and Alcohol Counseling	32
Drug and Alcohol Prevention Education	33
Employee Health	34
Food Safety	35
HIV/AIDS Prevention	36
HIV and Syphilis Disease Intervention Services	37
Housing Appeals Board	38
Housing Complaint Response	39
Home Sewage Treatment Systems/Wells	40
Hypertension Clinic	41
Immunization/Physical Clinic	42
Injury Prevention	43
Jail Inspections	44
Lead Poisoning Prevention	45
Lead-Case Management	46
Litter Control	47
Mandated Housing Programs	48
Mandatory Inspection	49
Mosquito Control	50
Nuisance Abatement	51
Office on Minority Health	52
Petting Zoos	53
Pools and Spas	54
Prenatal Clinic	55
Public Health Internships	56
Public Health Laboratory Services	57
Public Health Nutrition Services	58
Public Health Emergency Preparedness	59
Rabies Prevention	60
Refugee Health	61
Rental Registration	62
Right-to-Know (chemical registry)	63
Rodent Control	64
School Inspections	65
Securing Vacant Open Structures	66
Smoking Ban	67
Solid Waste	68
Summit County WIC	69
Tattoo Parlors	70
Tobacco Prevention and Cessation	71



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## **Context**

### **Akron Health Department Core Values**

The Akron Health Department Leadership Team generated and validated the following list of ten core values by which we strive to operate. These represent the identity and the culture of the department.

**Respect:** Public health services are respectful of the dignity, the rights, and the diverse needs of individuals, the community in which they live, and their physical and personal environment.

**Quality:** Public health services are consistently professional, competent, and of the highest possible quality.

**Responsibility:** Public health services are provided in a legal, fiscally responsible, ethical, and transparent manner that is accountable to our stakeholders.

**Equity:** Public health services are provided to all consumers in the same manner, with the same respect, and of the same quality.

**Service:** Public health services are based on proactive evidence-based assessment of needs and resources and delivered in a client centered, culturally sensitive, affordable, accessible manner.

**Accessibility:** Public health services are available and accessible to diverse populations and, where needs cannot be met within the department, assistance is provided to increase access to services within the broader public health system.

**Pragmatism:** Public health services are managed within practical and realistic resource parameters.

**Compassion:** Public health services are based on a foundation of sincere caring and are centered on the public's needs.

**Proactive:** The department strives to anticipate, develop innovative solutions, and develop its workforce to better meet existing and emerging public health needs.

**Advocacy:** The department is a point of distribution of knowledge and public health expertise and strives to use both in the active promotion of the health and safety of those in its community.



## Context

### Our Mission

To protect, promote, maintain and improve the good health, full potential development, and environment of the people living and working within the jurisdiction of the Akron City Health Department.

### Best Practice

The Akron Health Department (AHD) leadership remains committed to the review and implementation of established best practices of public health service. The AHD leadership recognizes that these best practices are implemented in an environment of finite resources. The AHD leadership will continue to work to institutionalize a process and appropriate mechanisms to promote the pursuit of learning and implementation of best practices by all AHD employees.

### The Public Health System

The protection and promotion of the health of a population requires a system, not a department. Certainly the Akron Health Department is a critical and oftentimes central component of Akron's public health system. However, as our collaborations illustrate, we are joined in the pursuit of public health by many external entities in the greater Akron community. Our hospitals, many local health-oriented and community-based agencies, our schools and institutions of higher learning, and those in City of Akron government, not employed by the Akron Health Department, are all part of the local public health system. Our legislators and policy makers at the local, state, and national level often have considerable impact on whether a community's health is at risk or is protected from environmental threats resulting from individual or societal actions. Our neighboring health department in Barberton and the Summit County General Health District have been regular partners in the local public health system. Longstanding stakeholders in public health, local employers are also emerging as partners in the public health system.

### Educating the Public Health System Workforce

The Akron Health Department is a teaching health department. It has historically presented an opportunity for medical students, nursing students, and nutrition students to experience the public health context within which they may



find themselves in their professional endeavors. The Akron Health Department has also institutionalized its internship program and has existing relationships with numerous graduate and undergraduate programs. In addition to practical experiences available within the Akron Health Department are the lectures presented by Akron Health Department staff. Several of the staff are community faculty at the Consortium of Eastern Ohio Master of Public Health (CEOMPH) program at the Northeastern Ohio Universities College of Medicine (NEOUCOM).

### **Collaboration with the Barberton & Summit County Health Districts**

The current economic circumstances present an increasingly stark reality for many in public service. The Public Health System has been somewhat inoculated to the abruptness of this financial reality in that, 1.) A disproportionately large component of health departments' budgets (>40% of the AHD budget) is funded by state and federal grant program dollars that have been scarce for many years and 2.) Ohio continues to lag far behind the nation's other states in per capita funding of Public Health (recently dropping to 47<sup>th</sup> of 50). Essentially, public health seeks efficiency as a matter of daily practice. Whether local foundations or state or federal departments, funding sources have for many years looked for the key word "collaboration". The three Health Departments in Summit County have a long and solid tradition of collaboration. Over the course of years of shared experience in this regard, redundancies for those programs where collaboration currently exist have been eliminated where possible and reduced to a minimum where unavoidable. The largest public health targets of the collaborations between the Akron City Health Department, the Barberton Health District, and the Summit County General Health District continue to be in the areas of maternal and child health and in public health infrastructure and preparedness. The Ohio Department of Health routinely awards grants to the trio because of the consistently high degree of performance. The diverse personnel structures and financial processes present among the three departments allow for complimentary practice. One department may be best suited in terms of the advanced qualifications of its staff while another may be better able to purchase material resources efficiently. Current maternal and child health programs where collaboration occurs between the three health departments include but are not limited to the following:

Help Me Grow	Immunization Action Plan	Child and Family Health Services
Welcome Home	Women's Health Services	Children with Medical Handicaps
Summit County WIC		

Collectively, these programs provide a broad spectrum of services to the women and children of Summit County. Individually, they represent a broad spectrum of collaboration with the AHD serving as program lead as is the case with WIC to a more clinically supportive role as is the case with Help Me Grow where our Public Health Nurses are partially funded to engage in home visits. The efforts toward increasing public health infrastructure and the public health system's ability to respond in the event of a public health crisis have been forwarded by specific expertise that lay in each of the health departments that is drawn together effectively for this common cause. Other collaborations with the two other departments include tobacco cessation, a health and disabilities initiative, childhood obesity prevention, and communicable disease control.



## **Intra-governmental Cooperation**

By City of Akron Charter, the Akron Health Department operates under the direction and authority of the Akron Health Commission rather than the direction of the Office of the Mayor. Although legally separate in its authority from the City of Akron administration, many of the Akron Health Department's operations are functionally intertwined with the City of Akron Personnel Department, Finance Department, and Law Department, and to a somewhat lesser degree with other city departments. For example, the Akron Health Department works in tandem with the City of Akron Service Department in responding to property nuisance issues. Also, the Akron Health Department has been on the leading edge in the City of Akron's 2009 "HealthWorks.Akron" employee wellness initiative. In addition to the Akron Health Department's collaboration with the executive branch of City of Akron government, the Akron Health Department is called upon to enforce numerous ordinances passed by its legislative branch, the Akron City Council.

## **Implementation and Enforcement**

The Akron Health Department Housing Administration Division, Environmental Health Services Division, and Air Quality Management Division are very active in the enforcement of health-related codes. Highly trained public health Registered Sanitarians daily look for the appropriate balance between their obligation to assure that the codes established to protect the residents of Akron are enforced in a timely manner and an appreciation that not all of Akron's residents are able due to any number of circumstances to comply with these codes. In a measured approach, those involved in code enforcement strive first for equity. They will approach each situation with an appreciation of the limited latitude afforded them when enforcing codes but will work with each stakeholder with professionalism. Code enforcement personnel are routinely relied upon to find resolution in untenable situations. On one hand, they respond to legitimate complaints where codes are not being met and at the same time they are working with a property owner that may not be complying with a code for very compelling circumstances. The sanitarian is then routinely chastised by the complaining party for not doing enough to enforce a code while at the same time facing claims of unjust persecution by those who are being charged to bring a property in compliance.

## **Access to Health Care**

The Akron Health Department maintains a number of essential health services for adults and children in its clinics. Hypertension care, sexually transmitted disease services, tuberculosis diagnosis and treatment, immunizations, refugee health services, and WIC are some of the important clinical services that the department offers. In addition, the health department has played a key role in the Healthy Connections Network and its Access to Care project. Healthy Connections is a community collaboration involving over 40 agencies and organizations working for 100% access and 0% disparities in Summit County. The Access to Care project offers low income adults with no health insurance a mechanism to obtain coordinated health care from a volunteer network of physicians and other health care providers.



## Public Health and the Law

### Akron Health Department

#### City of Akron Charter: Department of Public Health

##### **SECTION 78. ORGANIZATION.**

The Department of Public Health shall consist of a Health Commission consisting of five electors of the City of Akron, appointed by the Mayor by and with the advice and consent of Council. Incumbent members of the Health Commission as of the effective date of this provision, shall serve the remainder of the term of their original appointments. Additional appointments shall be made for such term as will cause only one member's term to expire in each successive year. Thereafter, members shall be appointed for a term of five years. Three members shall constitute a quorum for the transaction of business and the concurring vote of three members shall be required in order for the Health Commission to take action on any matter. The Health Commission shall adopt rules and regulations for the selection and term of its officers, for the transaction of its business, and for the keeping of minutes of its proceedings, showing the vote of each member on every question. The Commission shall appoint a Director of Public Health, who shall be a physician with training and experience in the work of public health.

(V 95 p 95; Approved by voters Nov. 8, 1966)

##### **SECTION 79. POWERS.**

The Health Commission shall have all of the powers which are conferred by law and by the Constitution of Ohio upon municipal boards of health. The Health Commission shall have full legislative power in all matters concerning the public health and sanitation, and the Director of Health shall have full administrative and executive powers. All rules and regulations enacted by the Health Commission shall have the force of ordinances when recorded and published as ordinances are required to be published by this Charter. The Health Commission shall have the power to provide by regulation or ordinance for the punishment of violation of the rules, regulations, or ordinances enacted by it. The penalty for such violation may be either fine or imprisonment, or both, as may be determined by the Health Commission.



## **SECTION 80. DIRECTOR OF PUBLIC HEALTH--POWERS AND DUTIES.**

Subject to the direction and control of the Health Commission, the Director of Health shall have full administrative and executive powers; he shall protect the City and its inhabitants against every form of disease and every unsanitary condition that may be a menace to the inhabitants; he shall enforce preventive measures necessary to general healthfulness and carry on educational work for the prevention of disease. It shall be his duty to enforce medical inspection and compulsory corrective measures among the children in the public schools of the City, and to perform such other duties as may be required by the Health Commission.

## **SECTION 81. POLICE POWER.**

The Health Commission shall have general police powers in enforcing its rules, regulations and ordinances. Said police powers shall be exercised by such of its officers and employees as may be prescribed by the Health Commission.

## **SECTION 82. APPROPRIATIONS FOR HEALTH PURPOSES.**

The Council shall appropriate annually for the Department of Public Health a sum sufficient to enable the Health Commission to efficiently sustain and operate this Department.

### **Akron Municipal Code**

The Akron Municipal Code defines numerous enforcement responsibilities of the Akron Health Department. They are too numerous to list here. Each of the Health Department Program Summary Sheets will list the code number for each of the Akron Municipal codes that relate to the specific program. A full reference to the Akron Municipal Code can be found at the following site:

<http://municipalcodes.lexisnexis.com/codes/akron/>

### **Ohio Administrative Code**

Most but not all of the Ohio Administrative Code that relates to public health can be found in Chapter 3701. Too numerous to list here, each of the Health Department Program Summary Sheets will list the code number for the Ohio Administrative Code that relates to the specific program. A full reference to the Ohio Administrative Code can be found at the following site:

<http://codes.ohio.gov/oac>

### **Ohio Revised Code**

Most but not all of the Ohio Revised Code that relates to public health can be found in Title 37. Too numerous to list here, each of the Health Department Program Summary Sheets will list the code number for the Ohio Revised Code that relates to the specific program. A full reference to the Ohio Revised Code can be found at the following site:

<http://codes.ohio.gov/orc>



## Population Served

### Defining Community

A community can be defined in many ways. Most accurately, a community is defined by its own members. For the purposes of the Akron Health Department, our community is all of Akron and its more than 200,000 residents. However, for several of our programs, that community extends beyond our city to Summit County and in some cases even into the neighboring counties. For other programs, the community may be defined as a target community and may be defined by social characteristics rather than geopolitical boundaries.

### Population Health

One of the characteristics that differentiate clinical health services from public health services is the degree to which those services impact a population rather than an individual or small group of people. Several of the Akron Health Department program efforts do focus on the individual. The department's clinical services for example focus on a cohort of individuals rather than a population as a whole. However, public health is generally a population based practice. The majority of the department's programs are either focused on the health of the population as a whole or are being retooled to move in that direction.

### Race/Ethnicity, Age, and Gender and Public Health

Race, age, and gender all have an impact on health outcomes. Disparities exist between subgroups within each of these demographic categories. The most socially significant of the disparities among these characteristics is between race/ethnicities. The 2000 US Census enumerates Akron's population to be 217,074. This population is described as 67.4% white, 29.1% Black or African-American, and 1.7% Asian-American. Slightly more than 1% of Akron's population is identified as being Hispanic though this population is typically underrepresented in the US Census counts. Akron's Black and African-American population is proportionately younger than the white population. 6.3% of the white population is younger than 5 years compared to 8.5% of the Black and African-American population. One in five among the white population is younger than 18 years compared to 1 in 3 for the Black and African-American population. More than 16% of the white population is older than 65 years compared to 9.3% for the Black and African-American population.

## **Disparities in Health**

A common feature found among public health mission statements is a reference to the elimination of health disparities. More often than not, this speaks to disparities between majority and minority races of a population. Disparities are typically directly related to sociological issues more than genetic ones that can be more directly related to race or ethnicity. Unfortunately, minority populations as a whole are far more likely to be positively correlated with poverty, lower educational attainment, higher unemployment, lower income earning, less access to health care, and greater exposure to risks for injury and premature death than their majority counterparts. All of these negative social determinants of health are highly correlated with adverse health outcomes. The Akron Health Department has recently established an Office on Minority Health (OMH). The OMH serves to support local efforts to eliminate health disparities related to minority status through the distribution of data and data consultation, grant preparation assistance, identification of potential funding opportunities, and identification of opportunities for collaboration. Dependant upon community financial support and diminishing grant dollars from the State Commission on Minority Health, the AHD is seeking to secure longer term funding for this much needed resource. The Office is staffed through personal service contract but efforts are underway to establish a regular fulltime employment opportunity.

## **The Social Environment and Public Health**

The World Health Organization (WHO) defines social determinants of health as “the conditions in which people are born, grow, live, work and age, including the health system.” The WHO describes these circumstances as being “shaped by the distribution of money, power and resources at global, national and local levels, which are themselves influenced by policy choices. The social determinants of health are mostly responsible for health inequities - the unfair and avoidable differences in health status seen within and between [populations].”

## **Educational Attainment, Unemployment, Poverty and Health**

Lower educational attainment is associated with reduced opportunities for employment with health insurance. Less than 23% of Akron's population over the age of 25 have a college degree. Unemployed individuals are far less likely to have sufficient health insurance and therefore far less likely to have access to preventive health care and a medical home and much more likely to delay medical care when it is likely to be most effective and least expensive. Individuals who are unemployed or underemployed are more likely to live in poverty. Poverty status is correlated with negative health outcomes. Almost 18% of Akron's population lives below 100% of the poverty level. Almost 38% of the city's population lives below 200% poverty.

## **The Physical Environment and Public Health**

Where one lives is a good predictor of how they live. When someone lives in a neighborhood where concern for personal safety precludes outdoor activity, it is less likely that that person will engage in physical activity outside in their neighborhood. When a local community's economy cannot support a green grocer, access to fresh produce becomes a barrier to proper nutrition.

## **Safe Housing, Yards, and Neighborhoods**

The Akron Health Department's Housing Administration Division is tasked with the enforcement of city housing codes. The purpose of this effort is to assure that the residents of the city are living in safe housing structures. Beyond a physical safety issue related to the physical soundness of housing structures and the adequacy of utility service, the consequences of neighborhoods with unsecured vacant housing structures has social significance for a neighborhood. Urban blight decreases existing value of remaining occupied housing, increase the likelihood of drug, gang, and prostitution activity. The issue of unsecured vacant housing is a growing one in these economically challenging times. Each month of the past year has set new records for the number of vacant structures secured by the Akron Health Department. The Akron Health Department's Environmental Health Services Division is tasked with addressing environmental cleanups which often include private yards that have abandoned vehicles, furniture, and extreme litter. Rodent control and injury prevention are both impacted by these efforts.

## **Safe Schools and Public Health**

In the fall of 2007, the state passed Jarod's Law, dealing with school safety and inspections. The purpose of the school inspection rules is to provide minimum standards and procedures for inspection of schools to identify conditions within the school building and grounds that may be injurious to the safety or health of building occupants. The Akron Health Department's Environmental Health Services Division is tasked with engaging in this inspection activity. The rules shall establish a consistent application of inspection standards and procedures throughout the state. While school safety is certainly a public health concern, this is an example of an unfunded state mandate, i.e. a new program the state mandates but does not provide funding to implement.

## **Safe Food and Public Health**

This is probably the public health service most familiar to the public. The AHD inspects and licenses all Food Service Operations (restaurants, temporary food service locations, Mobile Food Service Units, Non-Profit Food Service Operations, Vending Machine Locations and Commissaries) and Food Establishment Operations (grocery, convenience stores and pizza shops) using the State of Ohio Uniform Food Safety Code and investigates complaints and foodborne illness outbreaks, and reviews plans for new operations.

## **Clean Air and Public Health**

The Akron Regional Air Quality Management District, operating as part of the Akron Health Department, educates the public about air pollution efforts and the regulations that are designed to keep the air they breathe clean, conducts air sampling to determine the concentrations of particulate matter, Sulfur Dioxide, Carbon Monoxide, Ozone and Lead in the air and issues alerts when appropriate. The program also works to assure that industrial air emission sources remain in continuous compliance with the OEPA and US EPA air emission regulations.



## The Ten Essential Services

Current public health practice in America is linked to some commonly held paradigms that have been institutionalized within the practice of public health over the past twenty years or so. In 1988 the Institutes of Medicine published a report that identified the **Three Core Functions** of Public Health. These are, 1.) **Assessment**, 2.) **Policy Development**, and 3.) **Assurance**. In 1994, the Core Functions Steering Committee issued the *Public Health in America statement*. The *Vision* of Public Health in America is “**Healthy People in Healthy Communities.**” The *Mission* of Public Health in America is “**Promote physical and mental health and prevent disease, injury, and disability.**” Essentially, Public Health a.) prevents epidemics and the spread of disease, b.) protects against environmental hazards, c.) prevents injuries, promotes and encourages healthy behaviors, d.) responds to disasters and assists communities in recovery, and e.) assures the quality and accessibility of health services. These elements of Public Health practice have been developed further into what is currently referred to as the “Ten Essential Public Health Services.” The current national measure of the strength of a **public health system** is that system’s capacity to effectively deliver the **Ten Essential Public Health Services**.

1. **Monitor** health status to identify community health problems.
2. **Diagnose and investigate** health problems and health hazards in the community.
3. **Inform, educate, and empower** people about health issues.
4. **Mobilize** community partnerships to identify and solve health problems.
5. **Develop policies and plans** that support individual and community health efforts.
6. **Enforce** laws and regulations that protect health and ensure safety.
7. **Link** people to needed personal health services and assure the provision of health care when otherwise unavailable.
8. **Assure** a competent public health and personal healthcare workforce.
9. **Evaluate** effectiveness, accessibility, and quality of personal and population-based health services.
10. **Research** for new insights and innovative solutions to health problems.

## Public Health Performance Standards and the Voluntary Health Department Accreditation process

There are currently efforts by the Centers for Disease Control and Prevention (CDC), the National Association of County and City Health Officials (NACCHO), the American Public Health Association (APHA), the Ohio Department of Health, and others to establish an accreditation process for local health departments that is based on the ten essential public health services. The Akron Health Department has participated successfully in several rounds of local performance standards evaluation.



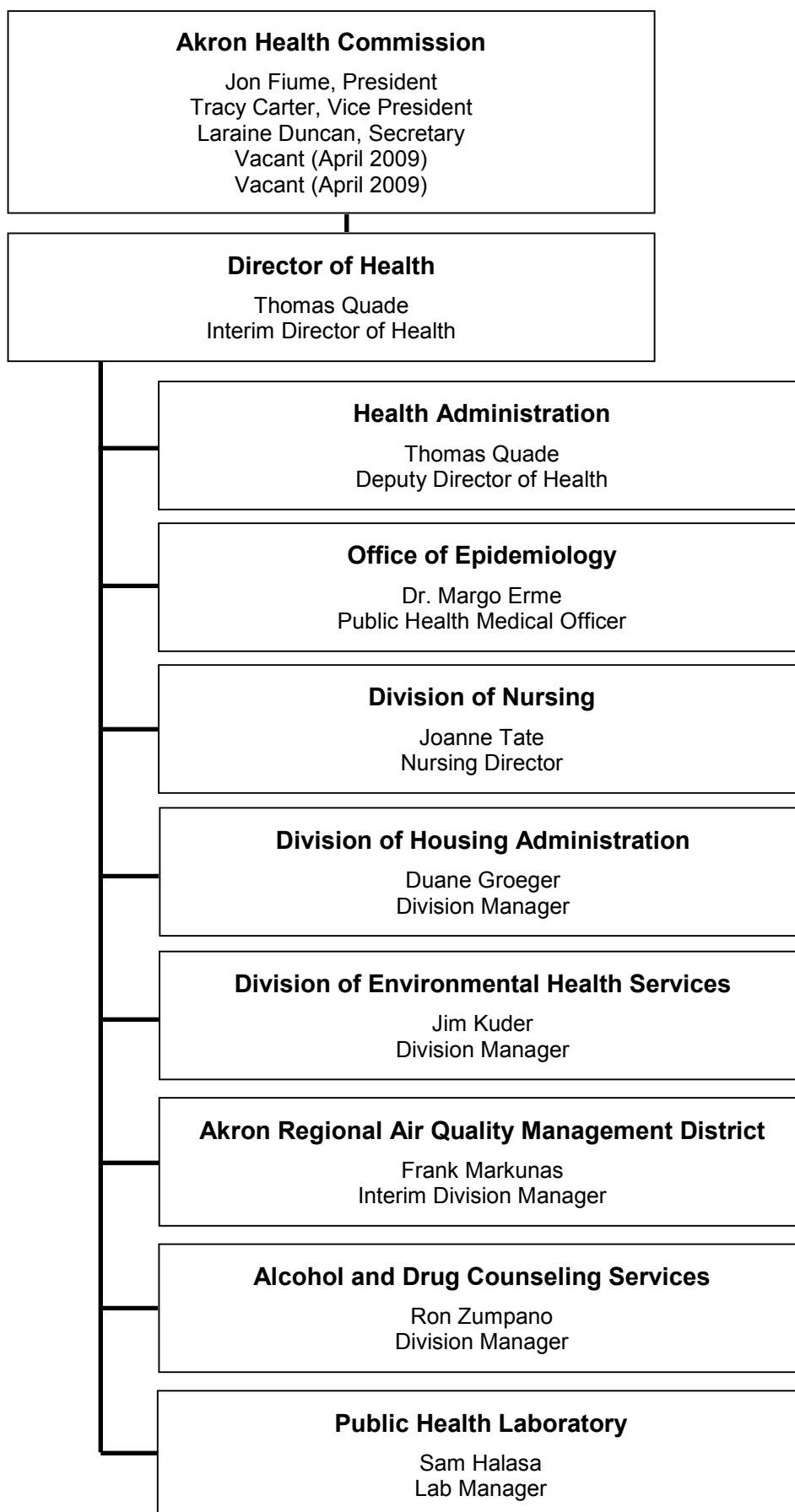




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## **Organization Chart**

**As of June 23, 2009**





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## **Program Summaries**

**As of June 1, 2009**



## Akron Health Department Program Summary Reports

### Akron Health Department List of Service Included in 2008 Summary Report

Program Summary Reports have been developed for the following programs provided or supported by the Akron City Health Department at the time of printing. They vary in public health focus, budget, and justification but are collectively designed to protect, promote, maintain and improve the good health, full potential development, and environment of the people living and working within the jurisdiction of the Akron City Health Department and those living within the jurisdiction of its public health collaborating partners where applicable.

Air Quality Education	Lead-Case Management
Air Quality Monitoring	Litter Control
Air Quality Permitting and Compliance	Mandated Housing Programs
Birth and Death records	Mandatory Inspection
Bureau for Children with Multiple	Mosquito Control
Handicaps/Help-Me-Grow	Nuisance Abatement
Childhood and Adolescent Physical	Office on Minority Health
Activity	Ohio Smoking Ban Enforcement
Communicable Disease Control	Petting Zoos
Communicable Disease Surveillance	Pools and Spas
Community Health Assessment	Prenatal Clinic
Dangerous or Exotic Animal Permits	Public Health Internships
Disease Outbreak Investigation	Public Health Laboratory Services
Drug and Alcohol Counseling	Public Health Nutrition Education
Drug and Alcohol Prevention Education	Public Health Emergency
Employee Health	Preparedness
Food Safety	Rabies Prevention
HIV/AIDS Prevention	Refugee Health
HIV and Syphilis Disease Intervention	Rental Registration
Services	Right-to-Know (chemical registry)
Housing Appeals Board	Rodent Control
Housing Complaint Response	School Inspections
HSTS/Wells	Securing Vacant Open Structures
Hypertension Clinic	Solid Waste
Immunization/Physical Clinic	Summit County WIC
Injury Prevention	Tattoo Parlors
Jail Inspections	Tobacco Prevention and Cessation
Lead Poisoning Prevention	





## Air Quality Education

### Service Description:

The AHD educates the public about air pollution efforts and the regulations that are designed to keep the air they breathe clean. In 2008, Air Quality staff attended 11 different community events with 2,200 individuals stopping for information and/or discussions. Air Quality gave presentations at 2 different schools and community events benefiting 155 students and 50 other individuals. Air Quality publishes quarterly newsletters with a circulation of 1,150.

### Public Health Benefit and/or Legal Foundation:

Essential Public Health Services: #3 Inform, educate, and empower people about health issues and #4 Mobilize community partnerships to identify and solve health problems.

### Community Served:

Medina, Summit, and Portage Counties make up the service area for this EPA funded program.

### Staff:

1.0 Health Education Specialist, 0.5 Sanitarian  
Total: 1.50 FTE

### Budget:

The overall budget for this program is approximately \$131,000 and represents primarily staffing costs.

### Sources of Funding:

This program is funded solely by grants from the US Environmental Protection Agency and the Ohio Environmental Protection Agency. No City of Akron funds support this program.

### Community Stakeholders:

Citizens, communities, regulated community, NOACA, AMATS, contracting health departments, Ohio EPA.





## Air Quality Monitoring

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD conducts air sampling to determine the concentrations of Particulate Matter, Sulfur Dioxide, Carbon Monoxide, Ozone and Lead in the air and issues alerts when appropriate. Air Quality maintains and operates 11 continuous pollutant monitors at six sites and 7 intermittent pollutant monitors at four sites throughout a three county area. The AHD also engages in programming targeting Indoor Air Quality (IAQ) with stakeholders in Medina, Summit, and Portage Counties.

#### **Public Health Benefit and/or Legal Foundation:**

Essential Public Health Services: #6 Enforce laws and regulations that protect health and ensure safety and #10 Research for new insights and innovative solutions to health problems.

#### **Community Served:**

Medina, Summit, and Portage Counties make up the service area for this EPA funded program.

#### **Staff:**

2.0 Air Pollution Lab Analyst, 1.0 Environmental Services Aide  
Total: 3.0 FTE

#### **Budget:**

The overall budget for this program is approximately \$271,000 and represents primarily staffing costs although there are also costs associated with monitoring equipment.

#### **Sources of Funding:**

This program is funded solely by grants from the US Environmental Protection Agency and the Ohio Environmental Protection Agency. No City of Akron funds support this program.

#### **Community Stakeholders:**

Citizens, communities, regulated community, NOACA, AMATS, contracting health departments, Ohio EPA.





## Air Quality Permitting & Compliance

### Service Description:

The AHD works to assure that industrial air emission sources remain in continuous compliance with the OEPA and US EPA air emission regulations. Air Quality conducted 800 compliance evaluations categorized by facility inspections, source emissions testing, and site visits. Air Quality investigated 470 complaints associated with commercial, residential, and industrial properties. Air Quality received 300 asbestos demolition/renovation notifications inspecting 2/3 of those projects.

### Public Health Benefit and/or Legal Foundation:

While the quality of Akron's air has certainly improved over the past decades, it remains a public health issue. Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

### Community Served:

Medina, Summit, and Portage Counties make up the service area for this EPA funded program.

### Staff:

0.5 Account Analyst, 5.0 Air Pollution Engineers, 1.0 Air Quality Mgmt Admin, 1.0 Chief Air Pollution Engineer, 3.5 Sanitarian II, and 2.0 Secretary  
Total: 13.0 FTE

### Budget:

The overall budget for this program is approximately \$1,200,000 and represents primarily staffing costs.

### Sources of Funding:

This program is funded solely by grants from the US Environmental Protection Agency and the Ohio Environmental Protection Agency (Asbestos and industrial fees are also a source of revenue). No City of Akron funds support this program.

### Community Stakeholders:

Citizens, communities, regulated community, NOACA, AMATS, contracting health departments, Ohio EPA.





## Birth and Death Records

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD issues certified copies of birth and death records for births and deaths which occur in the City of Akron, issues burial permits, and assists the public with genealogy inquiries along with other associated vital record functions. In 2008, the Vital Records staff sold 29,530 birth certificates, 13,812 death certificates, and 2,438 burial permits.

#### **Public Health Benefit and/or Legal Foundation:**

Essential Service #1 To monitor health status and identify health problems.

#### **Community Served:**

Anyone who needs a record of those who were born or died in the city of Akron between 1909 to present. Funeral homes require burial permits that are issued from this office.

#### **Staff:**

1.0 Clinic Assistant, 1.0 Data Entry Operator, 1.0 Health Promotion Manager, 5.0 Secretary, 1.0 Vital Statistics Supervisor, and 0.75 Applications Programmer  
Total: 9.75 FTE

#### **Budget:**

The overall budget for this program is approximately \$680,000 and represents primarily staffing costs. This is one of several AHD units that do not operate at the Morley Health Center location. Therefore, in addition to the personnel costs, there are costs associated with leasing a site.

#### **Sources of Funding:**

These services are funded through City of Akron General Funds. Those General Funds are created through the sale of certified copies of birth and death records as well as burial permits.

#### **Community Stakeholders:**

Funeral Directors, citizens, State and Local Government agencies, hospitals, and law enforcement including courts.







## Bureau for Children with Medical Handicaps & Help-Me-Grow

### Akron Health Department Service Summary Report

#### Service Description:

The AHD engages in case finding, referral and service coordination for eligible participants of the Bureau for Children with Medical Handicaps and Help Me Grow (HMG) programs. Nurses provided well over 700 home visits to families enrolled in the HMG program. This program is intended to increase self-sufficiency, and improve parenting skills for parents with children aged 0 to 3 years. First time mothers and teen mothers were visited during the early post-partum period in an effort to detect/prevent problems after discharge from the hospital: a total of 175 such Welcome Home Visits were made. Nurses also made home visits to families with children enrolled in the Bureau for Children with Medical Handicaps (BCMH) program and assisted these families to access needed services. Under an agreement with the Ohio Department of Health, Public Health Nurses are now providing assessment and consultation services to all newly enrolled HMG infants who reside in the City of Akron and who demonstrate a significant developmental delay or physical disability.

#### Public Health Benefit and/or Legal Foundation:

Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

#### Community Served:

Summit County

#### Staff:

7.25 Public Health Nurse, 1.0 Nursing Supervisor, 1.0 Secretary, 0.25 Nursing Manager, and 0.25 Office Manager

Total: 9.75 FTE

#### Budget:

The overall budget for this program is approximately \$1,005,100 and represents primarily staffing costs.

#### Sources of Funding:

These programs are funded by City of Akron General Funds, grant dollars from the Ohio Department of Health, and the Family and Children's First Council.

#### Community Stakeholders:

Help Me Grow (Family & Children First Council, Bureau for Children with Multiple Handicaps, medical providers, social service agencies).

Bureau for Children with Multiple Handicaps (Help Me Grow, hospitals, private physicians, medical providers, Ohio Department of Jobs & Family Services, Children Services Board, Akron Public Schools).





## Childhood & Adolescent Physical Activity

### Akron Health Department Service Summary Report

#### Service Description:

The AHD supports physical activity in schools in Akron with a pedometer program and healthy choices education for middle and high school students using a Teen Wellness Inventory (TWI) health risk assessment. In 2008, 38 schools participated in health and fitness programs reaching 3,520 students.

#### Public Health Benefit and/or Legal Foundation:

The prevalence of obesity continues to increase in epidemic proportions among children. Obesity acquired during childhood may persist into adulthood causing increasing risk for chronic diseases later in life including heart disease, COPD, Type II diabetes, arthritis, and some forms of cancer. Programs that emphasis physical activity and a nutritious diet are vital to reversing this trend.

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #4 Mobilize community partnerships to identify and solve health problems.

#### Community Served:

Primary and secondary students in Akron Public Schools, Head Start, Day Care Centers.

#### Staff:

1.0 FTE Health Education Specialist

Total: 1.0 FTE

**Budget:** Funds for this service are reflected in other related Service Summary Reports.

#### Sources of Funding:

Child and Family Health Service, Maternal Child Health Grant, Ohio Department of Health

#### Community Stakeholders:

Akron/Summit County Health departments, Akron/Summit County Public Schools, Akron Public Schools Wellness Committees, Akron/Summit County daycares, Summit County Cardiovascular Health Coalition, City of Akron Recreation Dept. and Community Centers, Minority Health Roundtable, WIC, Beat the Street Community Program, Safe Kids Coalition, Akron Public Schools Family and Consumer Sciences Committee, Summit County private and parochial schools, and Akron/Summit County Hospitals.





## Communicable Disease Control

### Service Description:

The AHD conducts communicable disease investigations, education, and disease control measures to decrease or stop the spread of communicable diseases to susceptible persons. In 2008, the Epidemiology unit received 1,906 notifiable disease reports, 69 requests for information, and conducted 23 external presentations.

### Public Health Benefit and/or Legal Foundation:

ORC 3701.01, 3709.22; OAC 3701-3-08, 3701-3-09, 3701-3-13

Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, #4 Mobilize community partnerships to identify and solve health problems, and #6 Enforce laws and regulations that protect health and ensure safety.

### Community Served:

City of Akron

### Staff:

7.0 Public Health Nurse, 0.75 Nursing Supervisor, 0.25 Public Health Medical Officer, 0.5 FTE Disease Control Officer, 0.25 Nursing Manager, and 2.25 Secretary  
Total: 11.0

### Budget:

The operating budget for this program is approximately \$1,125,500.

### Sources of Funding:

This program is supported by City of Akron General Funds, grant dollars from the Ohio Department of Health, Medicaid, and fees for service.

### Community Stakeholders:

Akron Health Department Nursing, Laboratory Services, Environmental Health, and Administration, Summit County Health District, Barberton Health District, Summit County hospitals, Ohio Department of Health, Summit County hospitals, healthcare providers, citizens of the City of Akron.





## Communicable Disease Surveillance

### Akron Health Department Service Summary Report

#### Service Description:

The AHD receives reports of the Ohio notifiable diseases that occur in residents of Akron, reviews a variety of surveillance systems to detect patterns of potential illness, and provides information to stakeholders regarding communicable disease surveillance in Akron. In 2008, the office engaged in 26 weeks influenza surveillance, 18 weeks West Nile virus surveillance, and received 21 RODS/ EpiCenter alerts.

#### Public Health Benefit and/or Legal Foundation:

ORC 3701.01, 3701.201, 3701.23, 3701.24; OAC 3701-3-1 to 3701-3-06  
Essential Public Health Services: #1 Monitor health status to identify community health problems , and #2 Diagnose and investigate health problems and health hazards in the community.

#### Community Served:

City of Akron

#### Staff:

0.5 FTE Public Health Medical Officer, 0.25 FTE Disease Control Officer, and 0.25 FTE Epidemiologist  
Total: 1.0 FTE

#### Budget:

The operating budget for this program is approximately \$237,600.

#### Sources of Funding:

This program is supported by grant dollars from the Ohio Department of Health Public Health Infrastructure/Public Health Emergency Preparedness grants and City of Akron General Fund.

#### Community Stakeholders:

Summit County Health District, Barberton Health District, Summit County hospitals, Ohio Department of Health, Summit County hospitals, healthcare providers, citizens of the City of Akron.





## Community Health Assessment

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD assesses the health status of the population of Akron using available data to inform decision making and priority setting within the department as well as in support of departmental and community health programming.

#### **Public Health Benefit and/or Legal Foundation:**

Essential Public Health Service #1: Monitor health status to identify community health problems, #3 Inform, educate, and empower people about health issues, and #4 Mobilize community partnerships to identify and solve health problems.

#### **Community Served:**

The program primarily focuses on Akron but frequently partners with the County.

#### **Staff:**

0.5 FTE Epidemiologist

Total: 0.5 FTE

#### **Budget:**

The operating budget for this program is approximately \$82,300.

#### **Sources of Funding:**

This program is supported by grant dollars from the Ohio Department of Health and City of Akron General Funds.

#### **Community Stakeholders:**

Staff from Summa Health System, Akron General Medical Hospital, Akron Children's Hospital, Summit County General Health District, Barberton Health District, members of Minority Health Roundtable, Safe Kids Coalition, Building Healthy Kids Initiative, and agencies that serve the citizens of Akron.





## Dangerous or Exotic Animal Permits

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD issues exotic and/or dangerous animal permits and licenses and inspects apiaries and aviaries. In 2008, the program staff inspected 2 aviaries and 4 apiaries.

#### **Public Health Benefit and/or Legal Foundation:**

Akron Municipal Code 92.18, 92.24, 92.29

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

#### **Community Served:**

Akron

#### **Staff:**

This program requires less than 0.25 FTE of a Sanitarian

#### **Budget:**

The operating budget for this program is approximately \$8,000 and represents primarily staff costs.

#### **Sources of Funding:**

This program is supported by City of Akron General Funds. Permit fees are collected and returned to the general fund.

#### **Community Stakeholders:**

All residents of the city of Akron.







## Disease Outbreak Investigation

**Service Description:**

The AHD conducts investigations into potential or actual disease outbreaks, institutes appropriate control measures, works with relevant local, state, federal agencies, and prepares statistical analysis and reports. In 2008, the unit conducted 6 different disease outbreaks.

**Public Health Benefit and/or Legal Foundation:**

ORC 3701.01, 3709.22; OAC 3701-3-08, 3701-3-09, 3701-3-13

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #4 Mobilize community partnerships to identify and solve health problems.

**Community Served:**

Akron

**Staff:**

0.25 FTE Epidemiologist, 0.25 FTE Disease Control Officer, 0.25 FTE Public Health Medical Officer

Total: 1.0FTE

**Budget:**

The operating budget for this program is approximately \$179,950.

**Sources of Funding:**

This program is supported by grant dollars from the Ohio Department of Health Public Health Infrastructure/Public Health Emergency Preparedness grants and City of Akron General Fund.

**Community Stakeholders:**

Akron Health Department Nursing, Laboratory Services, Environmental Health, and Administration, Summit County Health District, Barberton Health District, Summit County hospitals, Ohio Department of Health, Summit County hospitals, healthcare providers, citizens of the City of Akron.





## Drug and Alcohol Counseling

### Service Description:

The AHD conducts both a drug and alcohol program for adults, including assessment, Intensive Outpatient Program (IOP), aftercare for IOP, Checkpoint, and individual counseling and a program for adolescents, including assessment, IOP, aftercare for IOP, and Impact. In 2008, the unit served 1,089 clients who accounted for 14,234 sessions.

### Public Health Benefit and/or Legal Foundation:

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

### Community Served:

Summit County

### Staff:

0.75 FTE Accounts Analyst, 5.75 FTE Alcohol & Drug Counselor, 1.0 FTE Clinic Assistant, 0.75 FTE Counseling Services Manager, 0.50 FTE Public Health Psychologist, and 1.5 FTE Secretary  
Total: 10.25 FTE

### Budget:

The overall budget for this program is approximately \$805,000.00 and represents primarily staffing costs.

### Sources of Funding:

This program is funded by the County of Summit ADM Board, other local grants, and City of Akron General Funds. Additionally, Medicaid reimburses for some of the services provided by the program.

### Community Stakeholders:

Summit County ADM Board, Summit County Juvenile Court, Ohio Department of Alcohol and Drug Addiction Services, Summit County Adult Criminal Justice System.







## Drug and Alcohol Prevention Education

### Service Description:

The AHD provides education groups for clients who do not need treatment, including alcohol/ other drug education and prevention activities in schools and throughout Summit County.

### Public Health Benefit and/or Legal Foundation:

Essential Public Health Services: #3 Inform, educate, and empower people about health issues.

### Community Served:

Summit County

### Staff:

1.75 FTE Alcohol & Drug Counselor, 2.0 FTE Alcohol/Drug Prevention Specialist, 0.25 FTE Counseling Services Manager, 0.25 Public Health Psychologist, and 0.5 Secretary

Total: 4.75 FTE

### Budget:

The overall budget for this program is approximately \$371,000 and represents primarily staffing costs.

### Sources of Funding:

This program is funded by the County of Summit ADM Board, other local grants, and City of Akron General Funds.

### Community Stakeholders:

Akron Public Schools, Summit County ADM Board, Summit County Juvenile Court, Ohio Department of Alcohol and Drug Addiction Services, Summit County Adult Criminal Justice System.





## Employee Health

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD provides opportunities to all City of Akron employees to take action to improve their health and safety through training and education both general and department specific. The AHD also provides an opportunity for appropriate Employee Assistance referrals to address personal issues that impact employment. The AHD also conducts pre-employment physicals for entering employees.

#### **Public Health Benefit and/or Legal Foundation:**

Programs in this operation strive to encourage healthy lifestyles and improved health behaviors which reduces the risk of associated health conditions. A healthy employee benefits the city as well as the individual.

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #5 Develop policies and plans that support individual and community health efforts.

#### **Community Served:**

City of Akron employees and dependents as well as prospective employees.

#### **Staff:**

2.0 FTE Health Education Specialist, 0.25 FTE Public Health Nurse, and 0.25 FTE Public Health Psychologist

Total: 2.5 FTE

#### **Budget:**

The overall budget for this program is approximately \$228,000.00 and represents primarily staffing costs.

#### **Sources of Funding:**

City of Akron general funds.

#### **Community Stakeholders:**

City employees.





## Food Safety

**Service Description:**

The AHD inspects and licenses all Food Service Operations (restaurants, temporary food service locations, Mobile Food Service Units, Non-Profit Food Service Operations, Vending Machine Locations and Commissaries) and Food Establishment Operations (grocery, convenience stores and pizza shops) using the State of Ohio Uniform Food Safety Code and investigates complaints and foodborne illness outbreaks, and reviews plans for new operations. The Food Safety program is under the direction of both the Ohio Department of Health and the Ohio Department of Agriculture. Both departments survey the program every three years for compliance with state rules. In 2008, this unit engaged in 1,488 inspections of the 722 food service operations in Akron, 419 inspections of the 266 retail food establishments, 43 inspections of mobile operations, 48 inspections of vending machines, and issued 141 temporary food licenses. Under Jarod's Law, 81 school inspections were conducted. The unit also engaged in 12 jail inspections.

**Public Health Benefit and/or Legal Foundation:**

Ohio Administrative Code (OAC) 3717, 3701, and 901:3-4 ; Ohio Revised Code (ORC) 3717 Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

**Community Served:** Akron**Staff:**

0.2 FTE Environmental Health Administrator, 0.6 FTE Sanitarian Supervisor, 5.0 FTE Sanitarian, and 0.8 Secretary  
Total: 6.60 FTE

**Budget:**

The overall budget for this program is approximately \$510,000 and represents primarily staffing costs.

**Sources of Funding:**

This program is supported by City of Akron General Funds. A portion of the license fee is paid to the state with the rest returned to the general fund.

**Community Stakeholders:**

Food Service & Food Establishment operators, Ohio Department of Health, Ohio Department of Agriculture, Ohio Department of Liquor Control, City of Akron Recreation Bureau, Summit County Building Department.





## HIV/AIDS Prevention

### Service Description:

The AHD administers a comprehensive HIV/AIDS prevention program which targets high-risk individuals and populations. Programs at sub-grantee agencies and community-based organizations are funded to disseminate information, promote behavior change and to provide HIV testing. Collectively, these efforts annually reach 595 persons through individual programs, 735 through group programs, 600 through outreach efforts, and 6,000 through community programming. Approximately 1,200 persons are tested through the AHD clinic and an additional 400 through community test sites. Case management services reach approximately 650 persons.

### Public Health Benefit and/or Legal Foundation:

HIV/AIDS infects over 50,000 Americans annually. This continues to be a disease that disproportionately contributes to the health disparities experienced by those of lower socio-economic status, lower educational attainment, and minority race and ethnic status. Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #4 Mobilize community partnerships to identify and solve health problems.

### Community Served:

HIV prevention services and testing are provided throughout both Summit and Portage counties.

### Staff:

1.0 FTE Grants Coordinator, 0.5 FTE Health Education Specialist  
Total: 1.5 FTE

### Budget:

The operating budget for this program is approximately \$626,500 and includes significant sub-grantee relationships.

### Sources of Funding:

This program is supported by a Federal grant from the CDC via the Ohio Department of Health.

### Community Stakeholders:

Collaboration Station, Inc., Community AIDS Network, East Akron Community House, Planned Parenthood of NE Ohio, Summit County Juvenile Court, Town Hall II, and Violet's Cupboard are among this program's partners across Summit and Portage Counties.





## HIV and Syphilis Disease Intervention Services

### Akron Health Department Service Summary Report

#### Service Description:

The AHD conducts investigations into reports of HIV and syphilis diagnoses in residents of Summit County, Portage County, and Medina County, conducts partner notification services, and arranges for testing and treatment of potential cases and partners. In 2008, 120 disease reports were investigated and 60 partners were contacted.

#### Public Health Benefit and/or Legal Foundation:

ORC 3701.24, 3701.241; 3701.242; 3701.243; 3701.245; 3701.247; 3701.248; OAC 3701-3-10 to 3701-3-12; 3701-3-20 to 3701-3-25.

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, and #3 Inform, educate, and empower people about health issues.

#### Community Served:

Summit County, Medina County, Portage County

#### Staff:

1.0 FTE Health Education Specialist

Total: 1.0 FTE

#### Budget:

The operating budget for this program is approximately \$70,900.

#### Sources of Funding:

This program is supported by dollars from the Ohio Department of Health Sexually Transmitted Diseases Control Grant, Ohio Department of Health HIV Prevention Grant, and City of Akron General Fund

#### Community Stakeholders:

Akron Health Department Nursing, Laboratory Services, and Administration, Summit County Health District, Barberton Health District, Medina County Health District, Kent City Health Department, Ravenna City Health Department, Portage County Health District, hospitals of Summit County, Medina County, and Portage County, Ohio Department of Health, Summit County hospitals, healthcare providers, citizens of Summit County, Portage County, and Medina County.





## Housing Appeals Board

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD presents properties recommended for demolition to the Housing Appeals Board (HAB) at a monthly public meeting and coordinates with the City Planning Department to carry out demolition of properties ordered razed by the HAB. The HAB was created in city ordinance at the request of City Council and its members are appointed by the Mayor. Properties ordered razed by the Housing Appeals Board are referred to the City of Akron Planning Department to carry out the demolition. Demolition costs are assessed to the tax duplicate of the affected parcel. In 2008, the monthly Housing Appeals Board meetings provided an opportunity for 245 cases to be heard and resulted in 175 structures ordered to be razed.

#### **Public Health Benefit and/or Legal Foundation:**

City of Akron Environmental Health Housing Code Chapter 150.04

#### **Community Served:**

This program addresses issues of the owners of residential units in the city of Akron.

#### **Staff:**

0.25 FTE Sanitarian Supervisor, 0.25 FTE Environmental Services Aide, 0.25 Secretary  
Total: 0.75

#### **Budget:**

The overall budget for this program is \$60,000 and represents primarily staffing

#### **Sources of Funding:**

This program is funded by the City of Akron General Funds.

#### **Community Stakeholders:**

All residents of Akron. Owners of properties recommended for demolition.  
Neighboring property owners.







## Housing Complaint Response

### Service Description:

The AHD investigates complaints and referrals regarding Housing Code violations, issues orders-to-comply to property owners, conducts follow-up inspections to determine compliance, and initiates enforcement action for non-compliance. In 2008, the Housing Inspectors opened 1,192 original inspections in response to new complaints, engaged in 7,379 re-inspections, issued 78 utility restorations, posted 1,952 orders, held 79 administrative hearings, issued 235 administrative penalties, filed 23 criminal charges, attended 76 court hearings, sent 1,395 letters, participated in 6 search warrant inspections, referred 320 litter complaints, 63 junk vehicle complaints, 359 high grass complaints, 14 graffiti complaints, and brought 981 properties into compliance.

### Public Health Benefit and/or Legal Foundation:

City of Akron Environmental Health Housing Code Chapter 150

Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

### Community Served:

Akron

### Staff:

0.5 FTE Housing Administrator, 1.25 FTE Sanitarian Supervisor, 2.5 FTE Secretary, 9.0 FTE Sanitarian, 0.5 FTE Environmental Services Aide  
Total: 13.75 FTE

### Budget:

The overall budget for this program is \$1,170,000 and represents primarily staffing.

### Sources of Funding:

This program is funded by the City of Akron General Funds. Some revenue is generated via the administrative penalties assessed to the tax duplicates of non-compliant property owners.

### Community Stakeholders:

Property owners affected by housing repair orders, tenants and neighboring property owners who submit complaints regarding specific properties in violation either directly or via neighborhood/block watch groups, City Council members, the Mayor's office or other City of Akron Departments.





## Home Sewage Treatment Systems & Wells

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD inspects and issues permits when applicable for private water wells and septic systems, investigate complaints, issue orders for correction concerning wells and septic systems, and issues permits for proper abandonment of wells to help maintain pure underground water aquifers. In 2008, inspected 8 Home Sewage Treatment Systems and 27 abandoned cisterns.

#### **Public Health Benefit and/or Legal Foundation:**

The HSTS program is regulated by Akron Health Commission Regulation No.1-2007, Ohio Administrative Code (OAC) 3701-29 and Ohio Revised Code (ORC) 3718 (portions suspended until 7-1-2009). The private water program is regulated by the Ohio Department of Health, OAC 3701-28 and ORC 3701.344– 3701.347  
Essential Public Health Services: #1 Monitor health status to identify community health problems , #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

#### **Community Served:**

Akron

#### **Staff:**

This program requires slightly less than 1.0 FTE

#### **Budget:**

The overall budget for this program is approximately \$68,000 and represents primarily staffing costs.

#### **Sources of Funding:**

This program is funded by City of Akron General Funds. Permit fees are collected and returned to the general fund.

#### **Community Stakeholders:**

Ohio Department of Health, Ohio Environmental Protection Agency, private water system contractors and septic system contractors and homeowners.







## Hypertension Clinic

### Akron Health Department Service Summary Report

#### **Service Description:**

The Akron Health Department Adult Health Clinic provides screening, evaluation, and treatment services for hypertensive disease. In 2008, the clinic hosted more than 800 patient visits related to high blood pressure.

#### **Public Health Benefit and/or Legal Foundation:**

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

#### **Community Served:**

The Akron Health Department Adult Health Clinic serves Akron residents and Summit County residents outside the city who are financially unable to afford medical care. This is a "safety net" service.

#### **Staff:**

0.5 FTE Public Health Nurse, 0.25 FTE Public Health Medical Officer, 0.25 FTE Nursing Supervisor  
Total: 1.0 FTE

#### **Budget:**

The operating budget for this program is approximately \$124,650.


#### **Sources of Funding:**

This program is supported by City of Akron General Funds

#### **Community Stakeholders:**

The program collaborates with Summit County Health Department, ACHR Clinic, Open M Clinic, Access to Care, Ritzman Pharmacy, area hospitals and primary care physicians.





## Immunization / Physical Clinic

**Service Description:**

The AHD provides children immunizations and health assessment services at locations accessible to clients and at convenient hours. In 2008, approximately 380 children received a medical evaluation by a pediatrician at the Child Health Clinic and 1,656 were seen by the nurse for immunizations.

**Public Health Benefit and/or Legal Foundation:**

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

**Community Served:**

Akron

**Staff:**

1.0 FTE Public Health Nurse, 0.25 FTE Public Health Medical Officer, 0.25 FTE Nursing Supervisor, 1.0 FTE Secretary  
Total: 2.5 FTE

**Budget:**

The operating budget for this program is approximately \$257,900.

**Sources of Funding:**

This program is supported by City of Akron General Funds, grant dollars from the Ohio Department of Health, Fees for Service, and Medicaid reimbursement.

**Community Stakeholders:**

WIC, Head Start, Immunization Coalition of Summit County, Ohio Department of Health, Akron Public Schools, International Institute of Akron.





## Injury Prevention

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD engages in programming to increase awareness of accidental injury prevention among the older adult population of Akron and Summit County. In 2008, 42 injury prevention programs educated over 650 older adults on home safety and 24 sites assisted in distributing 7,000 Safe Home Guides to older adults throughout Summit County. This program is known as Safety Seekers by the community.

#### **Public Health Benefit and/or Legal Foundation:**

Partnering with community agencies this program works to prevent injuries for older adults particularly those caused by falls and fires. Falls and fires are a major cause of injury for older populations. Prevention programs strive to decrease risks that cause injuries.

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #4 Mobilize community partnerships to identify and solve health problems.

#### **Community Served:**

Older adults in Summit County

#### **Staff:**

0.5 FTE Health Education Specialist

Total: 0.5 FTE

#### **Budget:**

The overall budget for this program is approximately \$43,000 and represents primarily staffing costs.

#### **Sources of Funding:**

Grant from Ohio Department of Health

**Community Stakeholders:** Senior living facilities, American Red Cross, Akron Fire, Health, and Recreation, Area Agency on Aging, Arthritis Foundation, Akron and Barberton Senior Centers, Alzheimers Assoc., Akron General Medical, Interfaith Caregivers, home health agencies, Summit Co. Health, Sand Run Pharmacy, RSVP Volunteer Program, LifeCare Medical Services, and older adults from all of Summit County.





## Jail Inspections

### Akron Health Department Service Summary Report

**Service Description:**

The AHD conducts annual environmental sanitation inspections at the county jail and private detention facilities. In 2008, conducted 12 inspections and responded to 13 complaints.

**Public Health Benefit and/or Legal Foundation:**

Ohio Revised Code 3709.22 Duties of Board of City or General Health Districts; Ohio Administrative Code 5120.

Essential Public Health Service #1: Monitor health status to identify community health problems, and #6 Enforce laws and regulations that protect health and ensure safety.

**Community Served:**

All individuals incarcerated in facilities located within the city of Akron.

**Staff:**

This program requires less than 1.0 FTE.

**Budget:**

The operating budget for this program is approximately \$8,000 and represents primarily staffing costs.

**Sources of Funding:**

This program is supported by City of Akron General Funds.

**Community Stakeholders:**

Summit County Sheriff, Oriana House, Inc.





## Lead Poisoning Prevention

### Service Description:

The AHD conducts Lead Risk Assessments for properties suspected of contributing to diagnosed lead poisoning in children, facilitates grants/financial assistance to property owners to abate determined lead hazards, conducts clearance testing to verify abatement, conducts lead screenings, and provides lead poisoning prevention education. In 2008, the program participated in 91 community education and outreach events, approved and/or completed the inspection of 38 resident units, and cleared 18 units for the Lead Elimination Action Program grant. The unit completed 31 training sessions, conducted 119 risk assessment inspections and assured compliance of 175 units. Almost 3,000 lead tests were completed in 2008, identifying 62 children with elevated blood lead levels.

### Public Health Benefit and/or Legal Foundation:

Title X, City of Akron Ordinance 94.80, Ohio Revised Code 3742.34 and Ohio Administrative Code 3701-30-06. Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

### Community Served:

Akron

### Staff:

1.0 FTE Sanitarian Supervisor, 1.0 FTE Public Health Nurse, 2.0 FTE Sanitarian, 0.5 FTE Health Education Specialist, 1.0 FTE Clinic Assistant, 1.0 FTE Secretary, 0.5 FTE Accounts Analyst

Total: 7.0 FTE

### Budget:

The overall budget for this program is \$1,239,000 and represents primarily staffing and substantial sub grantee costs. The program budget represents approximately 9.5% of the Health Department's total budget.

### Sources of Funding:

This program is funded by grants from US Department of Housing and Urban Development as well as Miscellaneous fees from service provided.

**Community Stakeholders:** AMHA, EANDC, NEOUCOM, local hospitals, community housing development organizations, weatherization programs.



## Lead Poisoning Management

### Service Description:

The AHD provides prevention and early detection education and information through community outreach events, an annual Healthy Baby Fair, and through integration with child health clinics and Summit County WIC and provides screening, preventive education and case management and case management for children with elevated blood lead levels. In 2008, 2,598 blood samples were tested, identifying 129 active cases of lead poisoning in children.

### Public Health Benefit and/or Legal Foundation:

Essential Public Health Services: #1 Monitor health status to identify community health problems , #2 Diagnose and investigate health problems and health hazards in the community, and #3 Inform, educate, and empower people about health issues.

### Community Served:

AHD case management serves Akron families, family practice and pediatric offices with information and guidance. Interagency referrals are made for Summit County residents.

### Staff:

0.5 FTE Public Health Nurse, 0.25 Public Health Medical Officer, 0.25 Nursing Supervisor  
Total: 1.0 FTE

### Budget:

The operating budget for this program is approximately \$124,650.

### Sources of Funding:

This program is supported by City of Akron General Funds.

### Community Stakeholders:

Akron Children's Hospital, East Akron Community House, EANDC, Head Start, Akron Community Health Resources.







## Litter Control

**Service Description:**

The AHD investigates complaints concerning litter on private and public property, issues verbal or written orders for trash, rubbish and garbage to be cleaned up. If orders are not complied, corrective action is taken by having the property cleaned up by a contracted waste hauler and having the costs assessed to the property taxes or by filing a complaint for criminal action against the responsible person(s) which will result in court action. In 2008, the unit responded to 3,703 nuisance/litter complaints, performed 505 clean ups, removing 647 tons of nuisance trash.

**Public Health Benefit and/or Legal Foundation:**

Akron Municipal Code Chapter 95.06 - 95.14, 95.17, 95.18, 94.14 - 94.16, 94.19.1, 94.20, 98.01

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

**Community Served:**

Akron

**Staff:**

0.20 FTE Environmental Health Administrator, 0.75 FTE Sanitarian Supervisor, 3.0 FTE Sanitarian, and 0.8 Secretary  
Total: 4.75 FTE

**Budget:**

The overall budget for this program is approximately \$370,000 and represents primarily staffing costs.

**Sources of Funding:**

This program is funded by City of Akron General Funds.

**Community Stakeholders:**

Customer Service Division, Zoning, Police Department, Sanitation, and the clean up contractors







## Mandated Housing Programs

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD conducts semi-annual inspections of Day Labor establishments and inspects and licenses Manufactured Home Parks. In 2008, the unit inspected and licensed 3 manufactured home parks, 4 day labor establishments, and 2 group homes.

#### **Public Health Benefit and/or Legal Foundation:**

Ohio Administrative Code 3701-27 (Manufactured Home Parks) and City of Akron Codified Ordinance Section 111.564 (Day Labor Establishments)  
Essential Public Health Service #1: Monitor health status to identify community health problems, and #6 Enforce laws and regulations that protect health and ensure safety.

#### **Community Served:**

Akron

#### **Staff:**

0.25 FTE Housing Administrator, 0.25 Sanitarian  
Total: 0.5 FTE

#### **Budget:**

The overall budget for this program is approximately \$51,000 and represents primarily staffing costs

#### **Sources of Funding:**

This program is funded by the City of Akron General Funds.

#### **Community Stakeholders:**

Akron residents. Manufactured home park owners/operators and day labor establishment owners.





## Mandatory Inspections

### **Service Description:**

The AHD conducts fee-generating, semi-annual housing inspections for qualified rental units owned by convicted Housing Code offenders or owners who have properties ordered razed by the Housing Appeals Board. In 2008, the unit engaged in 3 original inspections and 138 re-inspections, issued 4 administrative penalties, sent 21 letters, and brought 12 properties into compliance.

### **Public Health Benefit and/or Legal Foundation:**

City of Akron Environmental Health Housing Code Chapter 150.40

### **Community Served:**

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

### **Staff:**

0.25 FTE Sanitarian Supervisor, .075 FTE Sanitarian, 0.25 FTE Secretary  
Total: 1.25 FTE

### **Budget:**

The overall budget for this program is approximately \$106,000 and represents primarily staffing costs.

### **Sources of Funding:**

This program is supported by City of Akron General Funds and fee-based semi-annual inspections.

### **Community Stakeholders:**

Affected rental property owners, tenants, and neighboring property owners.





## Mosquito Control

### Service Description:

The AHD monitors mosquito types and numbers of larvae and adults during the spring and summer and employs larvicidal measures from spring throughout the mosquito breeding season. Fogging for adult mosquitoes may be completed on a weekly basis for all areas of the City with additional spot fogging occurring upon identified need. In 2008, the AHD responded to 170 complaints, conducted 221 larvicide applications, and fogged more than 2,000 linear miles.

### Public Health Benefit and/or Legal Foundation:

Akron Municipal Code 94.30-94.31; Ohio Revised Code (ORC) 3701.13– 3701.14; ORC 3709.22; ORC 3734

Essential Public Health Service #1: Monitor health status to identify community health problems.

### Community Served:

All residents of the City of Akron

### Staff:

<0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor, 0.80 FTE Sanitarian, and <0.25 FTE Secretary

Total: 1.10 FTE

### Budget:

The overall budget for this program is approximately \$88,000 and represents primarily staffing costs.

### Sources of Funding:

This program is supported by City of Akron General Funds

### Community Stakeholders:

Ohio Department of Health, Ohio Environmental Protection Agency, Summit County Health Department, Akron Recreation Bureau, Ohio Department of Agriculture





## Nuisance Abatement

### Service Description:

The AHD addresses unhealthy, unsanitary and unsafe conditions on public and private property including illegal dumping, water pollution problems, hazardous waste and materials, dead animals and animal waste, etc.

### Public Health Benefit and/or Legal Foundation:

Akron Municipal Code 94.17, 94.18, 94.19, 94.21, 94.23, 94.29, 94.30-.32 94.34. When there is not a code which directly addresses a specific nuisance, 94.19 and 94.30 authorize the Health Department to investigate "to ascertain any nuisance that may exist" and issue orders to eliminate the nuisance.

Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

### Community Served:

Akron

### Staff:

<0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor  
Total: < 0.25 FTE

### Budget:

The overall budget for this program is approximately \$8,000 and represents primarily staffing costs.

### Sources of Funding:

This program is supported by City of Akron General Funds.

### Community Stakeholders:

The nuisance abatement program serves the residents and visitors of Akron.





## Office on Minority Health

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD operates a Local Office on Minority Health to provide support to and coordination of community efforts to eliminate disparities in health between racial and ethnic minority and non-minority populations in Akron.

#### **Public Health Benefit and/or Legal Foundation:**

Essential Public Health Service #1: Monitor health status to identify community health problems, #3 Inform, educate, and empower people about health issues, #4 Mobilize community partnerships to identify and solve health problems, #5 Develop policies and plans that support individual and community health efforts, #9 Evaluate effectiveness, accessibility, and quality of personal and population-based health services, and #10 Research for new insights and innovative solutions to health problems.

#### **Community Served:**

The program is focused on the residents of Akron in response to funding requirements but will also involve those in the greater Akron area.

#### **Staff:**

Two personal service contracts, <0.25 FTE Epidemiologist

#### **Budget:**

The operating budget for this program is approximately \$100,000.

#### **Sources of Funding:**

This program is primarily supported by grant dollars from the Ohio Commission on Minority Health and, to a lesser degree, through local contributions and City of Akron General Funds.

#### **Community Stakeholders:**

All local health and social service agencies that impact the health of minorities.





## Petting Zoos

### Akron Health Department Service Summary Report

**Service Description:**

The AHD inspects all temporary, mobile and permanent petting zoos. In 2008, the AHD licensed one petting zoo.

**Public Health Benefit and/or Legal Foundation:**

Akron Municipal Code 92.30

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

**Community Served:**

Akron

**Staff:**

<0.25 FTE Environmental Health Administrator, < 0.25 Sanitarian Supervisor

Total: <0.25 FTE

**Budget:**

The overall budget for this program is approximately \$8,000 and represents primarily staffing costs.

**Sources of Funding:**

The program is supported by City of Akron General Funds. Permit fees are collected and returned to the general fund.

**Community Stakeholders:**

Akron Zoo, Akron License and Assessment Division, Mobile petting zoo owners





## Pools and Spas

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD licenses and inspects public swimming pools, spas and bathing areas, investigates complaints, makes recommendations, and gains compliance with Ohio and local regulations. The pool and spa program is under the direction of the Ohio Department of Health which surveys the program for compliance with state rules. In 2008, the unit inspected and licensed 55 pools, spas, and/or public bathing areas.

#### **Public Health Benefit and/or Legal Foundation:**

Akron Health Commission Regulation No. 1-1994; Ohio Administrative Code 3701– 31; Ohio Revised Code 3749

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

#### **Community Served:**

Akron

#### **Staff:**

< 0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor, 0.25 FTE Sanitarian, <0.25 FTE Secretary  
Total: 0.55 FTE

#### **Budget:**

The overall budget for this program is approximately \$45,000 and represents primarily staffing costs.

#### **Sources of Funding:**

This program is supported by City of Akron General Funds

#### **Community Stakeholders:**

Ohio Department of Health, pool operators







## Prenatal Clinic

**Service Description:**

The AHD promotes early access to care by providing comprehensive perinatal health services to low-income women. Nurses in the Prenatal Clinic located in the Arlington Plaza saw a total of 303 clients who accounted for 1,383 clinic visits for prenatal and postpartum care. Two interpreters continue to serve our Hispanic population during clinic hours and during home visits.

**Public Health Benefit and/or Legal Foundation:**

Essential Public Health Services: #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

**Community Served:**

Akron

**Staff:**

3.25 FTE Public Health Nurse, 0.5 FTE Nursing Supervisor, 0.25 FTE Nursing Manager, 1.25 FTE Secretary  
Total: 5.25 FTE

**Budget:**

The operating budget for this program is approximately \$529,650. This is one of several AHD units that do not operate at the Morley Health Center location. Therefore, in addition to the personnel costs, there are costs associated with leasing a site.

**Sources of Funding:**

This program is supported by grant funds from the Ohio Department of Health, fees for services, and City of Akron General Funds.

**Community Stakeholders:**

Summa OB/GYN's, WIC, Planned Parenthood, Ohio Department of Jobs & Family Services, Asia Inc., International Institute of Akron, Lab Care, Ohio Department of Health, Help Me Grow, University of Akron nursing students, Summa Family Practice, OB/GYN resident doctors.





## Public Health Internships

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD educates Northeast Ohio's next generation of public health system workforce through its internship and experiential learning opportunities for undergraduate, graduate, and professional degree students. In 2008, 110 students representing 23 different institutions received practical public health experience at the Akron Health Department in one or more of its operational units.

#### **Public Health Benefit and/or Legal Foundation:**

Public health system workforce education.

Essential Public Health Services: #8 Assure a competent public health and personal healthcare workforce.

#### **Community Served:**

Physician residents and health professions students from various hospitals and universities throughout northeast Ohio and several on-line degree program students.

#### **Staff:**

0.25 FTE Executive Assistant

#### **Budget:**

The operating budget for this program is approximately \$16,350 and represents primarily staff costs.

#### **Sources of Funding:**

This effort is supported by City of Akron General Fund.

#### **Community Stakeholders:**

Akron Children's Hospital, Akron General Medical Center, Summa Health Systems (including Barberton and Cuyahoga Falls), Cleveland Clinic, NEOUCOM, University of Akron, Youngstown State University, Kent State University, Malone College, Case Western Reserve University, Bowling Green State University, Baldwin-Wallace College, Ashland University, Medical College of Ohio (Toledo), Ohio Northern University, Walden University, Indiana Wesleyan University.





## Public Health Laboratory Services

**Service Description:**

The AHD lab supplements and/or confirms clinical observations and provides professional consultations within the Akron Health Department, other City Departments, other Health Departments, and other health related agencies and industries. In 2008, the AHD lab tested 21,690 specimens.

**Public Health Benefit and/or Legal Foundation:**

Essential Public Health Services: #1 Monitor health status to identify community health problems and #2 Diagnose and investigate health problems and health hazards in the community.

**Community Served:**

The AHD lab primarily supports work done within the AHD but is also engaged in revenue generating laboratory services that extend throughout Summit County and several other counties in Ohio.

**Staff:**

1.0 FTE Lab Manager, 2.5 FTE Microbiologist, 1.0 FTE Secretary  
Total: 4.5 FTE

**Budget:**

The operating budget for this program is approximately \$397,750.

**Sources of Funding:**

This program is supported by Medicaid reimbursement, Fees for Service, and City of Akron General Funds.

**Community Stakeholders:**

The AHD Laboratory provides services to stakeholders from across the northeast Ohio region.





## Public Health Nutrition Education

### Akron Health Department Service Summary Report

#### Service Description:

The AHD promotes good nutrition through educational services as well as its active involvement in community and professional committees. The AHD serves as a source of reliable information regarding nutrition and food issues. Medical nutrition therapy, nutrition education and information were provided to 379 City of Akron employees and Akron residents via face-to-face sessions, telephone calls, e-mail, fax and regular mail. Through health fairs and community talks, 1,205 people were reached with nutrition information and many others were reached through articles on nutrition for *Parent to Parent*, the newsletter for the Early Intervention section of Summit County Help Me Grow and an article on preventing diabetes for *2 Your Health*, the newsletter of the Diabetes Coalition of Northeast Ohio as well as an interview for Time Warner Channel 23 on childhood obesity.

#### Public Health Benefit and/or Legal Foundation:

Appropriate nutrition is a foundation of good health.

Essential Public Health Services: #3 Inform, educate, and empower people about health issues; #4 Mobilize community partnerships to identify and solve health problems; #6 Enforce laws and regulations that protect health and ensure safety; #8 Assure a competent public health and personal healthcare workforce.

#### Community Served:

Primarily Akron but extended throughout county through collaborative efforts with external partners.

#### Staff:

1.0 FTE Public Health Nutritionist

Total: 1.0 FTE

#### Budget:

The operating budget for this program is approximately \$ 78,900.

#### Sources of Funding:

The program is supported by City of Akron General Funds.

#### Community Stakeholders:

American Heart Association, Diabetes Coalition of Northeast Ohio, Akron Urban League, Akron Public Schools, Summit Fresh Stops, University of Akron, Case Western Reserve University, Northeastern Ohio Universities College of Medicine (NEOUCOM), Summit County General Health District, Consortium of Eastern Ohio Master of Public Health Program (CEOMPH), Akron Children's Hospital.





## Public Health Emergency Preparedness

### Akron Health Department Service Summary Report

#### **Service Description:**

To provide the means (plans, education, training, exercises, and/or equipment) for the Akron Health Department to respond to natural and intentional emergency situations in the City of Akron and to assist with emergency situations in Summit County and other areas of Ohio if needed and requested and to work with community stakeholders to develop a coordinated and organized response to emergency situations.

#### **Public Health Benefit and/or Legal Foundation:**

There is a federal requirement for NIMS training if federal grant monies are received. The public health benefit's from having a trained and experience workforce that can respond to different emergency situations and protect the health and safety of the citizens of the City of Akron.

Essential Public Health Services: #5 Develop policies and plans that support individual and community health efforts

#### **Community Served:**

City of Akron

#### **Staff:**

0.25 Public Health Medical Officer and personal service contract

#### **Budget:**

The operating budget for this program is approximately \$117,750.

#### **Sources of Funding:**

Ohio Department of Health Public Health Infrastructure/Public Health Emergency Preparedness grants, Summit County Emergency Management Agency, and City of Akron General Funds.

#### **Community Stakeholders:**

City of Akron government, Summit County Health District, Barberton Health District, Summit County hospitals, private businesses, school system, University of Akron, Summit County Emergency Management Agency, and citizens of Akron.





## Rabies Prevention

### Service Description:

The AHD offers periodic low cost rabies vaccination clinics for dogs and cats, investigates reported animal bites, offers guidance to animal bite victims, physicians and veterinarians concerning animal diseases including rabies and the potential for transmission to animal and human contacts, sends specimens for laboratory analysis to the Ohio Department of Health, and if the animal is found to be positive for rabies, helps coordinate treatment of persons with exposure history. In 2008, the AHD investigated 345 bites or exposures and vaccinated 615 dogs or cats at its low cost rabies vaccination clinics.

### Public Health Benefit and/or Legal Foundation:

Akron Health Commission Regulation No. 2-1999; Akron Municipal Code 92.11; Ohio Administrative Code (OAC) 3701-3-02 through 3701-3-06; OAC 3701-3-28; Ohio Revised Code (ORC) 3707.06– 3707.07; ORC 955  
Essential Public Health Services: #3 Inform, educate, and empower people about health issues.

### Community Served:

Akron

### Staff:

<0.25 Environmental Health Administrator, <0.25 Sanitarian Supervisor, <0.25 Sanitarian, and <0.25 Secretary  
Total: 0.40 FTE

### Budget:

The overall budget for this program is approximately \$34,000 and represents primarily staffing costs.

### Sources of Funding:

This program is supported by City of Akron General Funds.

### Community Stakeholders:

Ohio Department of Health, Ohio Department of Agriculture- APHIS, Ohio Department of Natural Resources Wildlife Services, Summit County Animal Shelter, Akron City Animal Control Officers/Customer Service, Pet Guards Inc., Akron Recreation Bureau







## Refugee Health

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD provides health screening and treatment for newly arrived refugees in the Akron area. In partnership with the Ohio Department of Job and Family Services and the Akron International Institute, the Division served 175 newly arrived adult refugees from Africa and Southeast Asia. These refugees received prescribed health evaluations in our clinics and our staff assisted in orienting these new residents to the American health care system.

#### **Public Health Benefit and/or Legal Foundation:**

Essential Public Health Services: #1 Monitor health status to identify community health problems , #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

#### **Community Served:**

Akron

#### **Staff:**

0.25 FTE Public Health Nurse, 0.75 FTE Public Health Medical Officer, 0.25 FTE Secretary  
Total: 1.25 FTE

#### **Budget:**

The operating budget for this program is approximately \$179,000.

#### **Sources of Funding:**

This program is supported by grant dollars from the Ohio Department of Jobs and Family Services.

#### **Community Stakeholders:**

International Institute of Akron, Akron Children's Hospital, Summa Health Systems, Akron General Medical Center, Ohio Department of Health, Asia, Inc., Ohio Department of Jobs & Family Services, medical providers, Lab Care, Akron Public Schools.





## Rental Registration

### Akron Health Department Service Summary Report

**Service Description:**

The AHD processes an annual registration of rental units and maintains a data base of landlords and associated rental units.

**Public Health Benefit and/or Legal Foundation:**

City of Akron Environmental Health Housing Code Chapter 150.30

Essential Public Health Services: #6 Enforce laws and regulations that protect health and ensure safety.

**Community Served:**

Akron

**Staff:**

0.25 FTE Housing Administrator, 1.0 FTE Secretary, 0.25 FTE Environmental Services Aide

Total: 1.5 FTE

**Budget:**

The overall budget for this program is \$116,000 and represents primarily staffing.

**Sources of Funding:**

This program is supported by City of Akron General Funds and registration fees paid by rental property owners annually.

**Community Stakeholders:**

Residents of Akron who reside in or own and operate rental properties.





## Right-to-Know (Chemical Registry)

### Service Description:

The AHD maintains a current registry of chemicals used in Akron businesses for those chemicals/products kept in quantities between 500 pounds and 10,000 pounds. The Akron Fire Department collects information regarding quantities of materials in excess of 10,000 pounds and the combined data registry is maintained for emergency reference. In 2008, this unit regulated 350 businesses in Akron.

### Public Health Benefit and/or Legal Foundation:

Akron Municipal Code Title 9, Chapter 100

Essential Public Health Services: #3 Inform, educate, and empower people about health issues and #6 Enforce laws and regulations that protect health and ensure safety.

### Community Served:

Akron

### Staff:

<0.25 FTE Sanitarian Supervisor, 0.70 FTE Sanitarian, and 0.40 FTE Secretary  
Total: 1.15 FTE

### Budget:

The overall budget for this program is approximately \$83,000 and represents primarily staffing costs.

### Sources of Funding:

This program is supported by City of Akron General Funds. A small amount of money is generated through fees.

### Community Stakeholders:

Akron Fire Department, any company in Akron that stores more than 500 pounds of toxic or hazardous materials.





## Rodent Control

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD investigates complaints concerning rodents, insects and other pests, baits premises for rodent eradication and/or issues orders for code enforcement and control relating to rodents and other pests, conducts area sewer baiting where necessary, and educates residents about reasons for rodent and pest infestations and the best methods of control. In 2008, the AHD responded to 466 complaints and requests for service.

#### **Public Health Benefit and/or Legal Foundation:**

Akron Municipal Codes 94.04, 94.19, 94.19.1

Essential Public Health Services: #1 Monitor health status to identify community health problems , #2 Diagnose and investigate health problems and health hazards in the community, and #3 Inform, educate, and empower people about health issues.

#### **Community Served:**

Akron

#### **Staff:**

<0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor, 0.50 FTE Sanitarian, and 0.25 FTE Secretary

Total: 1.0 FTE

#### **Budget:**

The overall budget for this program is approximately \$76,000 and represents primarily staffing costs.

#### **Sources of Funding:**

This program is supported by City of Akron General Funds.

#### **Community Stakeholders:**

Ohio Department of Agriculture—commercial applicator licenses.





## School Inspections

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD conducts annual public and private school environmental safety inspections in accordance with Jarod's Law. Copies of the inspection report are sent to the school principal, administrators responsible for facility operations & maintenance, the superintendent and board of education and the Auditor of the State with recommendations to correct any violations.

#### **Public Health Benefit and/or Legal Foundation:**

Ohio Administrative Code, Chapter 3701-54, commonly known as Jarod's Law. Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

#### **Community Served:**

All teachers, other school employees, and students attending school in grades K thru 12 in the City of Akron.

#### **Staff:**

<0.25 Environmental Health Administrator, 0.40 FTE Sanitarian Supervisor, 1.5 FTE Sanitarian, and < 0.25 Secretary  
Total: 2.1 FTE

#### **Budget:**

The overall budget for this program is approximately \$170,000 and represents primarily staffing costs.

#### **Sources of Funding:**

This program is supported by City of Akron General Funds.

#### **Community Stakeholders:**

Akron Public Schools, Charter and Parochial School operators, Ohio Department of Health





## Securing Vacant Open Structures

### Akron Health Department Service Summary Report

**Service Description:**

The AHD secures vacant, open structures.

**Public Health Benefit and/or Legal Foundation:**

City of Akron Environmental Health Housing Code Chapter 150.06

**Community Served:**

Akron

**Staff:**

0.25 FTE Sanitarian Supervisor, 1.0 FTE Semi-Skilled Laborer.

**Budget:**

The overall budget for this program is \$94,000 and represents primarily staffing costs.

**Sources of Funding:**

This program is supported by City of Akron General Funds and administrative costs assessed to the tax duplicates of affected properties.

**Community Stakeholders:**

Property owners ordered to secure open dwellings, neighboring property owners.







## Ohio Smoking Ban Enforcement

### Akron Health Department Service Summary Report

#### **Service Description:**

The AHD investigates complaints regarding non-compliance with the Ohio Smoking Ban and issues warnings and fine letters when appropriate. In 2008, this unit opened 255 investigations in response to complaints. It investigated 266 complaints, dismissing 183 and sent 48 letters indicating the issuance of a fine.

#### **Public Health Benefit and/or Legal Foundation:**

Ohio Administrative Code 3701.52; Ohio Revised Code 3794

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

#### **Community Served:**

Akron

#### **Staff:**

<0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor, 0.25 FTE Secretary  
Total: 0.40 FTE

#### **Budget:**

The overall budget for this program is approximately \$28,000 and represents primarily staffing costs.

#### **Sources of Funding:**

This program is supported by City of Akron General Funds. A small amount of money is generated through fines.

#### **Community Stakeholders:**

The smoking complaints program serves the residents, workers, and visitors of Akron.





## Solid Waste

### Akron Health Department Service Summary Report

#### Service Description:

The AHD licenses and inspects solid and infectious waste facilities as the local regulatory arm of the Ohio Environmental Protection Agency (EPA), issues Notices of Violations and orders for corrections to be made when necessary, gathers information for environmental companies completing Phase I assessments, and serves on the Board of the Summit/Akron Solid Waste Management Authority. In 2008, the AHD conducted 231 inspections.

#### Public Health Benefit and/or Legal Foundation:

Ohio Administrative Code (OAC) 3745-27 through 3745- 37, 3745- 400, 3745- 520; Ohio Revised Code (ORC) 3734 and 3714

Essential Public Health Services: #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

#### Community Served:

Akron

#### Staff:

<0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor, 1.0 FTE Sanitarian, <0.25 Secretary

Total: 1.4 FTE

#### Budget:

The overall budget for this program is approximately \$112,000 and represents primarily staffing costs.

#### Sources of Funding:

This program is supported by City of Akron General Funds. (Summit/Akron Solid Waste Management Authority provides payment for our services under contract.)

#### Community Stakeholders:

Summit /Akron Solid Waste Management Authority, Ohio Environmental Protection Agency, Akron Police Department, Businesses that generate scrap tires, Goodyear Tire Headquarters, Waste Management Co., Akron Children's Hospital, and Akron General Medical Center.





## Summit County Women, Infants, and Children Supplemental Nutrition Program (WIC)

### Akron Health Department Service Summary Report

#### Service Description:

The AHD is the lead agency in the collaborative effort to provide nutrition education and supplemental foods to women, infants, and children living in Summit County. In 2008, the overall project caseload reached a high of 11,594. 43,350 visits were made to the eight WIC clinics (3 in Akron, 4 in the remainder of Summit County) overseen by the Nursing Division. WIC enrollment has been increasing.

#### Public Health Benefit and/or Legal Foundation:

Essential Public Health Services: #1 Monitor health status to identify community health problems, #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #7 Link people to needed personal health services and assure the provision of health care when otherwise unavailable.

#### Community Served:

Summit County

#### Staff:

0.6 FTE WIC Program Coordinator, 7.0 FTE WIC Nutritionist, 6.5 FTE Clinic Assistant, 1.0 FTE Account Clerk, 1.0 FTE Intake Clerk  
Total: 16.1 FTE

#### Budget:

The overall budget for this program is \$1,800,000 and represents primarily staffing and a significant amount for subcontracts. This is one of several AHD units that do not operate at the Morley Health Center location. Therefore, in addition to the personnel costs, there are costs associated with leasing a site.

#### Sources of Funding:

This program is funded by grant dollars from the Ohio Department of Health.

#### Community Stakeholders:

Ohio Department of Health, Children Services Board, Ohio Department of Jobs & Family Services, United States Department of Agriculture, Help Me Grow, BCMH, medical providers, local grocery stores, University of Akron dietetic students, resident physicians, Battered Women's Shelter, Summit County Board of Elections.





## Tattoo Parlors

### Akron Health Department Service Summary Report

**Service Description:**

The AHD licenses and inspects all tattoo and body piercing establishments in Akron.

**Public Health Benefit and/or Legal Foundation:**

Akron Health Commission Regulation No. 1-2001; Ohio Administrative Code 3701-9; Ohio Revised Code 3730

Essential Public Health Services: #1 Monitor health status to identify community health problems , #2 Diagnose and investigate health problems and health hazards in the community, #3 Inform, educate, and empower people about health issues, and #6 Enforce laws and regulations that protect health and ensure safety.

**Community Served:**

Akron

**Staff:**

<0.25 FTE Environmental Health Administrator, <0.25 FTE Sanitarian Supervisor, <0.25 Sanitarian, <0.25 Secretary

Total: 0.40 FTE

**Budget:**

The overall budget for this program is approximately \$31,000 and represents primarily staffing costs.

**Sources of Funding:**

This program is supported by City of Akron General Funds. Some fees collected through yearly licensing are returned to the general fund.

**Community Stakeholders:**

Professional tattoo artists and their clientele





## Tobacco Prevention and Cessation

### Service Description:

The AHD is one of several partners that constitute the Summit County Tobacco Prevention Coalition through which free adult quit smoking classes and youth tobacco prevention programs are implemented throughout Summit County. In 2008, tobacco cessation outreach programs provided education to 540 adult smokers. More than 125 smokers participated in 12 five week cessation clinics.

### Public Health Benefit and/or Legal Foundation:

Quitting smoking remains as the most significant change in behavior to improve one's health. Tobacco use is the number one preventable cause of death. Preventing youth tobacco use and helping those who start to quit improves the community's health status and reduces premature death.

Essential Public Health Services: #3 Inform, educate, and empower people about health issues and #4 Mobilize community partnerships to identify and solve health problems.

### Community Served:

Residents throughout Summit County through classes operated in the City of Akron

### Staff:

1.0 FTE Health Education Specialist

### Budget:

The overall budget for this program is approximately \$85,000 and represents primarily staffing costs.

### Sources of Funding:

This program is supported by City of Akron General Funds.

### Community Stakeholders:

The AHD works along with dedicated public health professionals from the other entities that make up the Summit County public health system through the Summit County Tobacco Coalition.

